



DORSET

Local Enterprise Partnership

Dorset Local Enterprise Partnership

Accessibility statement for Dorset Local Enterprise Partnership (LEP) website

November 2024

Accessibility statement for Dorset Local Enterprise Partnership (LEP) website

This accessibility statement applies to the website with the domain of dorsetlep.co.uk.

This website is run by Blue Level. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We, and our web provider, have worked hard to ensure that our website performs and meets accessibility guidance. However, we know there are some areas that are not fully accessible:

- Most PDF documents are not fully accessible to screen reader software

- Not all links to file formats are compatible with HTML.
- Some, older, rich media content does not have audio description
- Not all third party forms are clear enough for use with assistive technologies
- Not all images include alternative text

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email dorsetlep@bournemouth.ac.uk
- call 07834 392885

We'll consider your request and aim to respond within in 10 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact our communications team: dorsetlep@bournemouth.ac.uk

Call 07834392885 to discuss your requirements with Dorset LEP's communications department.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Our offices are located at Bournemouth University's Talbot Campus, and are not public facing. However, if you do need to meet with a member of Dorset LEP please contact us.

Find out how to contact us: www.dorsetlep.co.uk/contact-us

Technical information about this website's accessibility

Dorset Local Enterprise Partnership (LEP) is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the following non-compliances/exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by March 2025. When we publish new content we'll make sure our use of images meets accessibility standards.

Some rich media content does not have audio description.

Disproportionate burden

Interactive tools and transactions

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

Our forms are built and hosted through third party software and 'skinned' to look like our website.

Content pages

Some of our HTML table styling, bullet point styling and language references are inconsistent, for example because the correct coding is used incorrectly or inconsistently.

Technology

Some areas of our site are inconsistent when using only a keyboard, for example with tab order, tab actions and skipping content.

We've assessed the cost of fixing the issues. We believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, redacted board meeting minutes, designed publications and forms published as Word documents. If requested, we will aim to provide alternative formats where possible. Please email dorsetlep@bournemouth.ac.uk.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix board meeting minutes.

We are aware that PDF documents are not easily accessible and will continue to seek alternatives and work to reduce the number we upload to our website.

Live video

We do not stream live videos currently. If that changes, we do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

We do host YouTube videos across our website, using an iframe which streams video content on the Dorset LEP YouTube channel. We have made every effort to ensure videos uploaded to our YouTube channel since September 2020 have been subtitled. Where this hasn't been, and may not be, possible the YouTube closed captions function is active on all our video content. We also use the platform Vimeo for some of our video content and that has a closed caption functionality.

Preparation of this accessibility statement

This statement was prepared in November 2024.

This website was last tested on 18 November 2024. The test was carried out by Blue Level.

[ENDS]